

Self-service kiosk at Hengqin Government Services Center

With an increasing number of Macau residents working and living in Hengqin, CEM has set up a self-service kiosk at the Hengqin Cooperation Zone Government Services Center on 30 October to provide more convenient services.

Through the kiosk, customers can access core services such as printing electricity bills and paying electricity fees. Simply enter the CEM contract number or scan the contract QR code to quickly complete the process.



Collaboration with Fire Services Bureau to organize “Electrical Safety Seminars”

To enhance public awareness of electrical safety and improve emergency response capabilities in the event of a fire, CEM has been organizing “Electrical Safety Seminars” across various districts since April this year, in collaboration with the Fire Services Bureau and various local organizations. 27 sessions have already been held, attracting over 2,200 residents and industry professionals.

CEM engineers provided detailed explanations on preventing electric shocks, methods for detecting electrical abnormalities, and guidance on selecting compliant electrical appliances and using electrical equipment safely. They also urged property owners to prioritize the maintenance of communal electrical installations in buildings and to regularly hire qualified electrical contractors for inspections and upkeep. CEM reminds citizens to remain vigilant at all times, cultivate good electrical usage habits, and safeguard household electrical safety!



We prioritize employee wellness

CEM is committed to promoting a healthy workplace and encouraging employees to adopt a healthy lifestyle. In 2024, we joined the Health Bureau’s “Healthy Enterprise Programme” and have since implemented various initiatives to improve employee health, including an “All-Day Healthy Menu” in our canteens; setting up self-check stations for blood pressure and glucose; organizing health seminars on disease prevention; and arranging regular “Employee Health Evaluations” to promote health management.

We also host the “Employee Sports Day” every year, promote office exercise and have put together colleagues to form various sports teams. Additionally, we have launched the “CEM Reading Corner” and mental health workshops to support employees’ mental and social development.



Electrical safety at your home

A Residual Current Device (RCD) is an essential electrical safety device installed in homes. It is designed to detect small current leakages in a circuit and automatically cut off the power supply within a fraction of a second, effectively preventing accidents such as electric shocks and fires.

When using an RCD, you should regularly press the “T-shaped” test button to confirm that it trips correctly. If the RCD trips frequently, it may indicate aging indoor wiring, and you should immediately arrange for an electrician to conduct an inspection.

