

Know more about “Government Electricity Subsidy COVID-19”

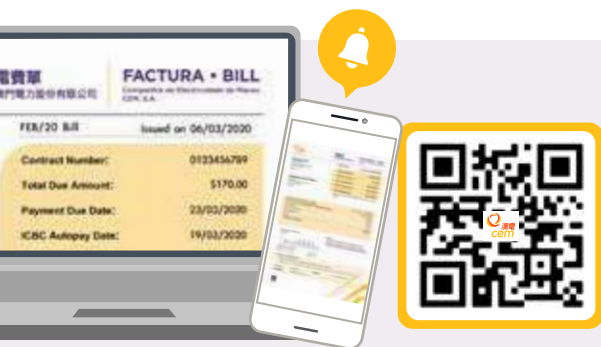
With the “Government Electricity Tariff Subsidy COVID-19”, all residential customers, who are currently the beneficiaries of the monthly “Government Subsidy” Scheme of MOP200, are exempted from paying electricity bills for three billing months of March, April and May 2020. Concurrently, business establishments excluding entertainment and gaming industries, as well as three-star or above rating hotels, etc. will receive a maximum monthly subsidy amount of MOP10,000.

Check out our infographics on CEM Facebook and WeChat (Chinese only), plus FAQ at www.cem-macau.com for details! For enquiry, you may ask Chatbot in WeChat (Chinese only) or call Info Line 2833 9911.



CEM WeChat offers you comprehensive services

In CEM WeChat (Chinese only), besides enquiring Chatbot about the “Government Electricity Tariff Subsidy COVID-19”, billing and payment, etc., you can perform various service applications such as new supply and termination, e-bill and payment reminder, and meter reading appointment. You can also submit self-reading, check application status and receive notifications of bill issuance and planned outages. You can choose to switch to live chat with our agents too!



Worried about not receiving your bill?

Switch to eco-friendly e-bill that won't get lost in the post. Plus, you can view your bill anytime, anywhere. Most importantly, you can help protect the Earth by saving 1.2kg of carbon emission per year!

Apply for Payment Reminder Service for even more peace of mind! You will receive SMS payment reminders on Bill Issue Date, as well as before Payment Due Date and Avoid Disconnection Date. Apply now!

Smart Tips

Get the most from your clothes dryer

- When changing your clothes over from the washing machine to the dryer, untangle them first;
- Sort clothes by material and dry similar items together;
- Never put latex sponge, rubber or waxy clothes in the dryer;
- Throw in a dry colorless cotton towel along with your load, it can reduce significantly your drying time;
- Remove the lint after every load, and clean ducts regularly.

