



Companhia de Electricidade de Macau - CEM, S.A.

Tender Notice

“IT Operation and Support Outsourcing Service”

(Tender Ref. PLD-CS200/25/22)

1. It is hereby notified that tenders are invited for the “IT Operation and Support Outsourcing Service”.
2. The scope of this tender is to provide IT operation and support service to CEM. The service period is from 1st January 2026 to 31st December 2028, a period of thirty-Six (36) months.
3. Please refer to the attached “Admission Conditions” for the Admission Conditions.
4. For details of the requirement, please refer to the tender document. Tender document (electronic copy in CD-Rom/DVD-Rom) can be requested from CEM by paying a fee of MOP500.00 in cash and the amount received is reserved in favour of CEM. A Confidentiality Declaration must be signed in order to obtain the tender documents (signature must be duly certified by a Notary).
5. To request for tender documents or any enquiry about the tender, please contact Ms. May Leong at Tel. (853) 8393 1157 or via email to may.ieong@cem-macau.com / Ms. Bonny Leong at Tel. (853) 8393 1147 or by email bonny.leong@cem-macau.com.
6. Site Inspection/Tender explanation session is scheduled on **10th October 2025 (Friday)** at **11:00hrs** at **CEM Building** – Estrada de Dona Maria II. The Site Inspection/Tender explanation session will be held only once, details of application are set out in the tender documents, late application will not be accepted.
7. Tender proposal in electronic format shall be delivered to etender@cem-macau.com .
8. The Closing Time for reception of the Tenders will be at **17:00 hrs** (Macau Time, GMT+8) of **28th October 2025 (Tuesday)**.
9. Should any dispute arise, the decision of CEM shall be final.