

## New “Blue Estimated Bill”

Starting from March billing month, we will have a new estimated bill - blue bill. Whenever we cannot access your meter to take the reading, you will receive this blue bill with clear indications. Your consumption will be estimated based on the average consumption of the past 12 months. To avoid this, you can provide us with a self-reading or contact us for a meter reading appointment.



## Promoting skill standardization for electrical technicians

CEM started promoting skill standardization for electrical technicians at the beginning of this year with the opening of an 8,000-square-foot training centre to provide training and assessment service to the public. Electrical technicians who pass the assessment will be recognized as excellent level in their respective speciality areas and awarded a certificate from CEM.

The first series of assessments have been conducted in March with 84 participants attended.



## New primary substation for the third interconnection with Mainland

Our Average System Availability Index (ASAI) based on CEM’s responsibility reached the world superb level of 99.9999% in 2020. To further safeguard the supply reliability, we are now building the 220kV Pac On Primary Substation for the third interconnection between Macau and Guangdong. The topping-out ceremony was held in January. It is expected to be connected to CEM’s grid in December 2021.



## Safety Upgrade Subsidy Program for Communal Electrical Installations in Low-rise Aging Buildings

To eliminate potential safety hazards for residents, CEM shareholders contributed MOP30 million to establish the captioned one-off Subsidy Program to assist renovating the communal electrical installations in low-rise aging buildings aged over 30 years with immediate danger. The pilot project was launched in March and CEM is now assessing and screening out buildings that are eligible for the subsidy.

