

1 Mailing Information

Information for bill delivery.

2 Contract Information

Contract no.

Please refer to this number when contacting us about your electricity supply or bill.

Tariff class

The tariff class applies to charges for energy consumed and subscribed demand (meter size).

Deposit

Deposit collected according to the subscribed demand (meter size) value, as a security for any charges that may become payable related to your supply contract.

3 Demand

Charge related to subscribed demand.

4 Consumption

Charge is calculated based on the meter readings, which records the electricity consumption, by applying the relevant tariff class.

5 Tariff Clause Adjustment

The tariff is adjusted according to the heavy fuel, natural gas and electricity importation cost of last quarter.

6 Government Tax

Monthly tax payable for the usage of electrical installation.

7 Odd Amount

For the convenience of customers, odd amount will be carried forward to your next bill. Total charges will be rounded down to the nearest MOP10.

8 Payment Due Date

Customers are required to settle the bills on or before the due date. For overdue payment, a late charge will be levied and transferred to your next bill.

9 Due Amount

Total amount you have to pay.

10 Autopay Information (only applicable to Autopay customers)

It states the bank name and transaction date for Autopay.

11 Latest Date to Avoid Disconnection

Latest date to settle the bill without supply being suspended. In case of disconnection, you are required to pay the reconnection fee.

12 Consumption Histogram

Diagram shows your energy consumption over the last 13 months and average monthly consumption.

13 Days of Electricity Consumption

Number of days for energy consumption in the current billing period, between previous and current meter reading dates.

14 Next Reading Date

The schedule date for next meter reading.

15 Multi. Factor (Multiplying Factor)

Some meters only record a fraction of the energy consumed. Therefore, a multiplying factor is required to determine your actual electricity consumption.

16 Consumption (Units)

Units of electricity consumption are calculated by multiplying the difference between your current and previous readings with the multiplying factor.

17 Message

Important information related to the electricity supply service.

18 Reversed Billed Amount (only applicable to estimated bills)

The previous period(s) and the reversed billed amount for the estimated bill will be shown. The calculation of the current period and bill amount is based on the consumption between the two last actual reading dates.

電費單 • FACTURA • BILL
 澳門電業有限公司 • Companhia de Electricidade de Macau • CEM, S.A.

1 Chan Tai Man
 New Street 123
 New Building 12 (2)
 Macau

Confirmed Name: Chan Tai Man
 Installation Address: New Street 123
 New Building 12 (2)
 Macau

2 Contract No. 0123456789
 Tariff Class A1
 Deposit MOP 200.00

Invoice Number: 1234567890
 Billing Period: From 22/02/2007 To 22/03/2007
 Bill Issue Date: 25/03/2007

	Units	Unit Price	Amount (MOP)
3 Demand	11.5	3.272	37.63
4 Consumption	238	9.903	235.19
5 Tariff Clause Adjustment	238	-0.23	-54.74
6 Government Tax			2.90
7 Current Period Amount			320.88
Previous Bill Balance			168.30
Payment (01/03/2007) - Thank you			-168.30
Odd Amount B/F			9.70
Odd Amount C/F			-4.91
8 Please pay by 08/04/2007			330.60
9 Due Amount			

10 With future use, Ta Ping Bank account will be opened on 08/04/2007.
11 Payment made after the Payment Due Date is subject to an overdue charge.
 Liability suspension will be enacted if no payment is made by 19/04/2007.

12 Consumption Histogram: A bar chart showing energy consumption over the last 13 months.

13 Metering Details: For 29 days of electricity consumption, Meter No. 01234, Previous Reading 036001, Previous Reading Date 23/04/2007, Multi. Factor 1.0, Consumption (Units) 238.

14 Message: Enjoy the convenience of managing your energy with Autopay.

15 Please return this section with your payment.

16 Barcode and QR code for payment.

17 Payment Information: CEM, S.A. logo and contact details.

How to Read Your Bill

